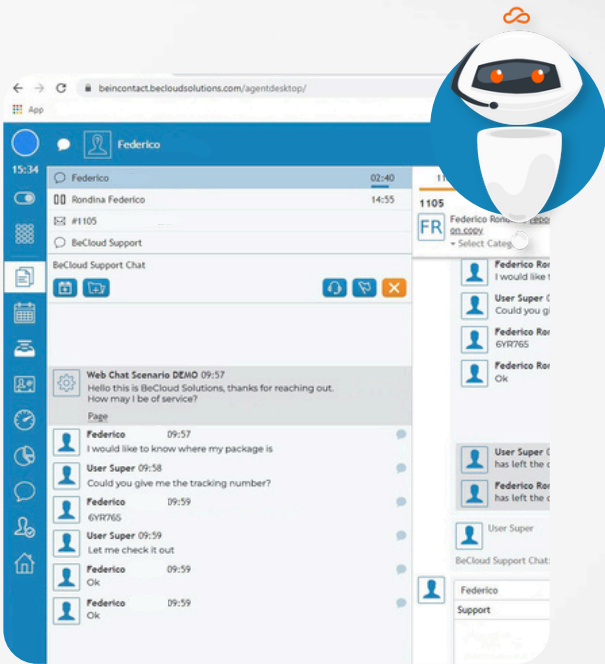


Our offering

Connect with customers everywhere — from one powerful web interface. Our cloud platform brings all your communication channels into one place.

Up to 60%

productivity boost with our AI-Powered Omnichannel Cloud solution.




BE INCONTACT
Contact Center as a Service

All your channels in one web interface. Your agents always up to date.

Leverage native AI features: automatic summarization, CRM-ready transcriptions, and LIVE agent suggestions.



Voice



Email



SMS/RCS



Webchat

...and so much more

BE CONNECT

API communication & SIP Trunking

Toll-free, national, and international numbers in over 109 countries.

Number Portability is also available should you wish to keep your existing numbers.

BE 360^o

Integration Platform as a Service

Your CRM, fully integrated - be it a market-leading option or a custom one. Collect, analyse and manage your data directly in BeInContact.

Discover all available integrations with our APIs



Why BeCloud

Over 15 years delivering B2B solutions. A 100% cloud omnichannel contact center with a single vendor and seamless adoption. Built on clear, transparent, long-term relationships.

1 Vendor
one single solution



100%
Cloud

10+ CRM
integrations



BE CLOUD
Solutions for innovation



BE INCONTACT

Main Features

Artificial Intelligence

Automatic AI interaction transcription, Summarization and LIVE suggestions for your agents & operators.

Campaign Manager

Boost productivity, contact speed, and performance with Predictive, Progressive, and Preview Dialers.

CRM integration

Integrate BeInContact with any CRM - market-leading or custom.

Virtual PBX

Preserve your existing telephony infrastructure with our Virtual PBX solution.

Call Monitoring/Recording

Track all your calls LIVE or access recordings on demand.

Advanced Reports

Turn collected data into insights automatically, displayed via fully customizable dashboards and wallboards.

Omnichannel ACD

Intelligently route interactions and connect customers with the agent best suited to solve their needs.

IVR Speech Recognition

Combine traditional and conversational IVR to seamlessly capture all customer interactions.

Custom API

Native APIs for seamless integration across your contact center.

Softphone

Work *your way* - remote, smart working, or hybrid.

BeTracker

Our very own native Contact Management System.

Management & Training

Everything your teams need to perform better, and train better.