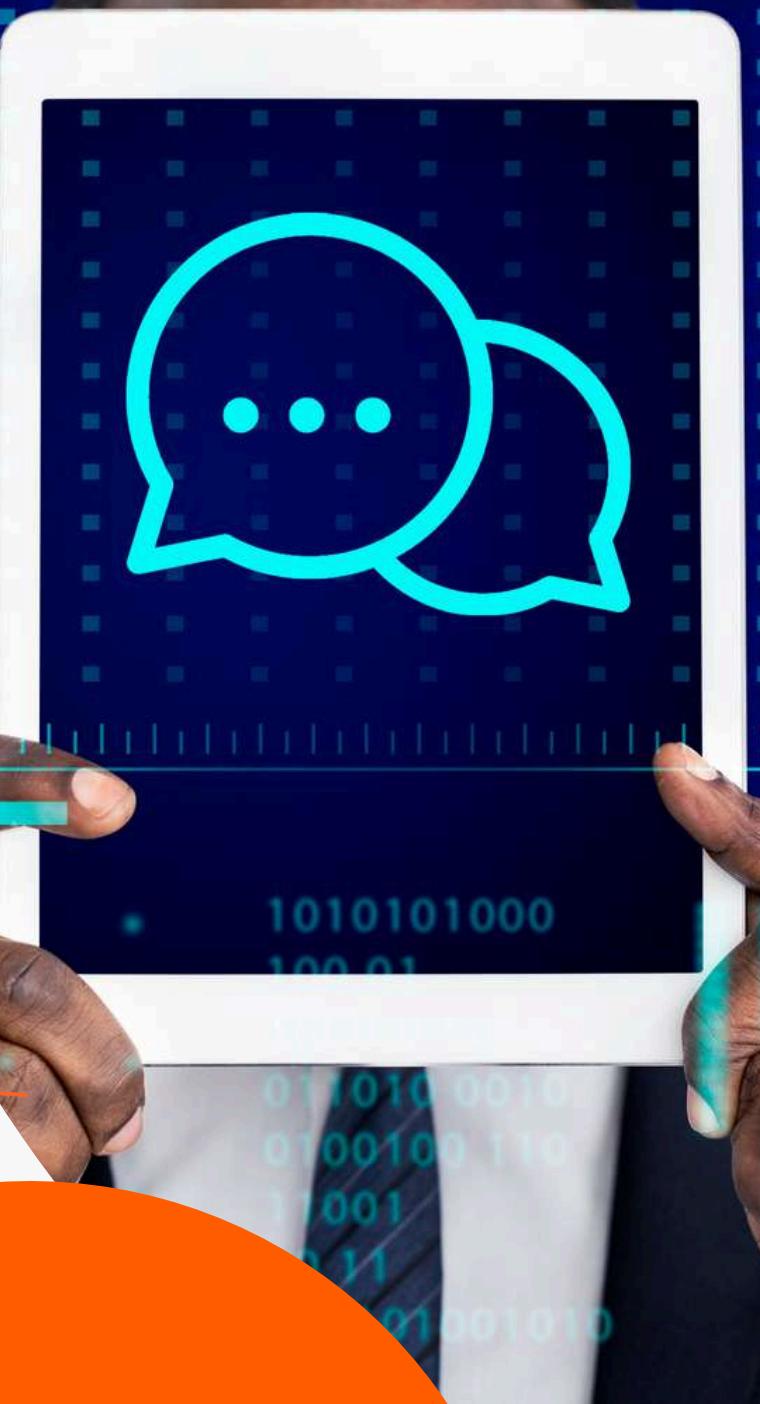


Teleprompter

Efficient AI-Driven conversations





AI Suite

Artificial intelligence for your contact centre

Real-time
insights

24/7 availability

Improved efficiency
and productivity

Customisable

Your agents'
very own co-pilot

Repetitive tasks
Optimisation

Omnichannel

Integrate
your own CRM





Teleprompter

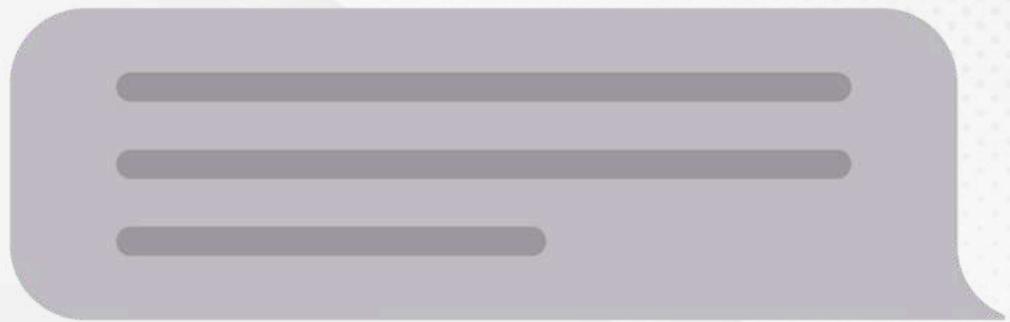
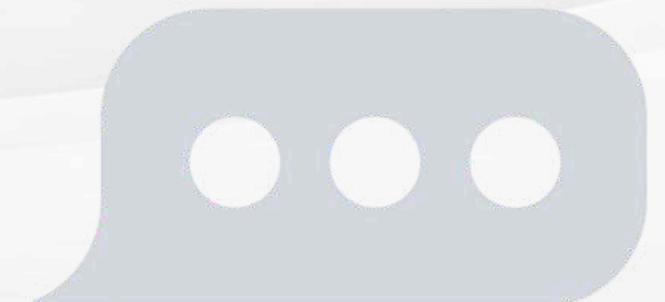
Easy interaction management

In a contact center, every conversation counts. Real-time guidance keeps service quality high and ensures compliance.

The **teleprompter** is your secret weapon:

- Ensure quality and compliance

Deliver smooth, effortless interactions





Teleprompter

What's really all about?



Keep customer interactions consistent, smooth, and high-quality - powerful across every area of your business.

Guidance, live every conversation, every time

Minimise mistakes and stay on script every time

Deliver uniform, high-quality interactions every time

Spot problems instantly, before they escalate



Teleprompter

Script adherence tracking

The system tracks what is being said and **checks against compliance list** pre-approved by your business. The functionality also alerts supervisors and managers in case of non-compliant interactions



- Greet Customer
- Ask for serial number
- Explain steps to solve problem
- ...



Compliance guidance and tracking



Dynamic checklists



Dynamic scripts



Performance monitoring



BECLLOUD
Solutions for innovation

Thank you



020 4571 0710



marketing@becloudsolutions.com



www.becloudsolutions.com

