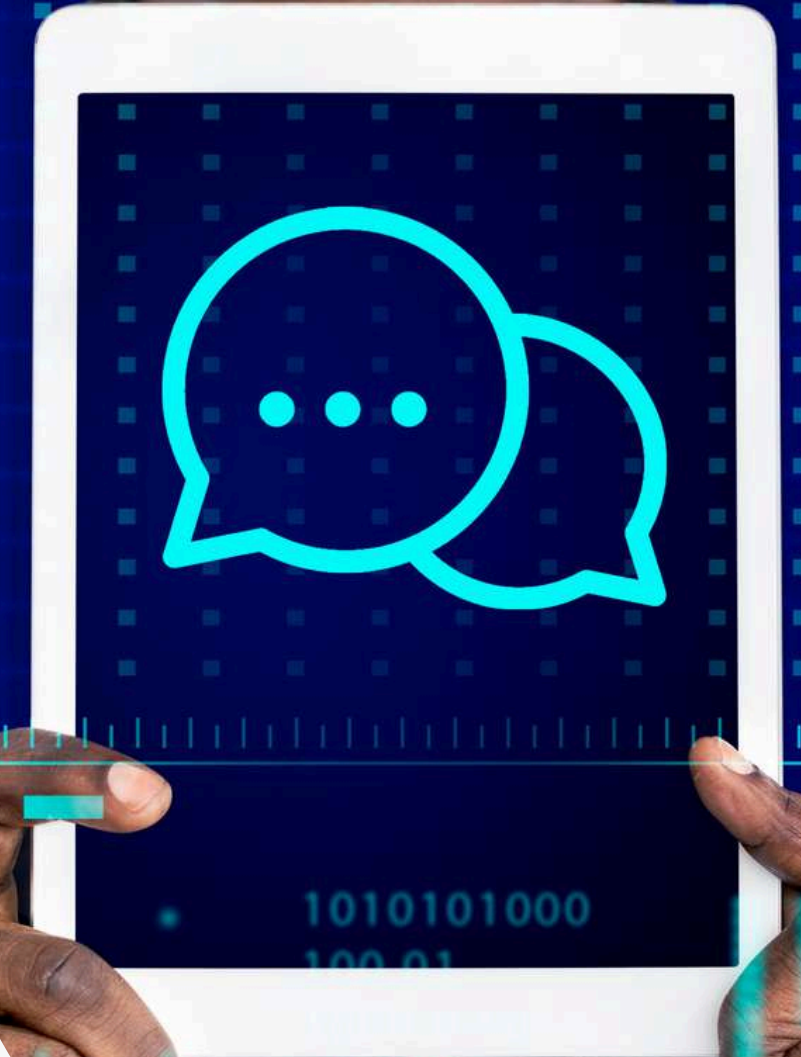


# Teleprompter

Efficient AI-Driven conversations



# AI Suite

## Artificial intelligence for your contact centre





# Teleprompter

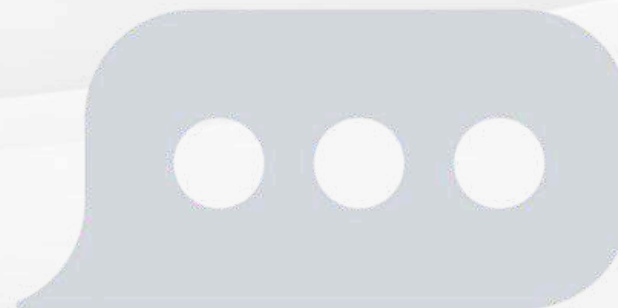
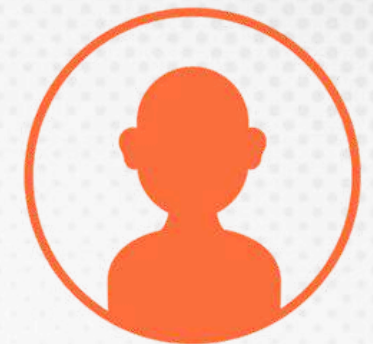
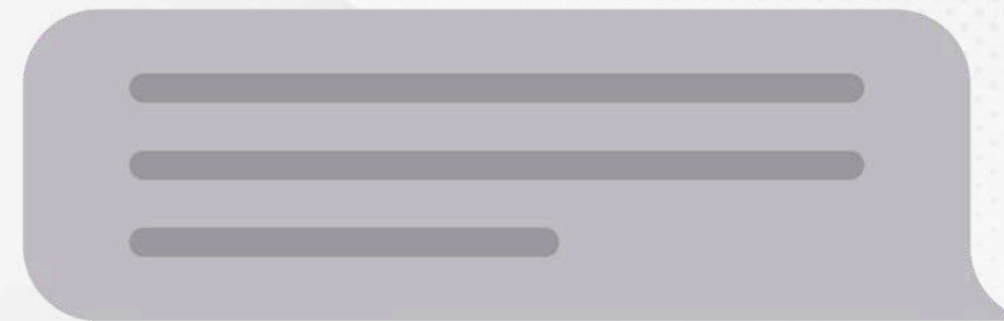
## Easy interaction management

In a contact center, every conversation counts. Real-time guidance keeps service quality high and ensures compliance.

The [teleprompter](#) is your secret weapon:

- Ensure quality and compliance

Deliver smooth, effortless interactions





# Teleprompter

## What's really all about?



Guidance, live  
every conversation, every time

Minimise mistakes  
and stay on script every time

Deliver uniform,  
high-quality interactions every time

Spot problems instantly,  
before they escalate

Keep customer interactions consistent, smooth, and high-quality - powerful across every area of your business.



# Teleprompter

## Script adherence tracking

The system tracks what is being said and **checks against compliance list** pre-approved by your business. The functionality also alerts supervisors and managers in case of non-compliant interactions

- ☒ Greet Customer
- ☐ Ask for serial number
- ☐ Explain steps to solve problem
- ☐ ...



**Compliance guidance and tracking**



**Dynamic checklists**



**Dynamic scripts**



**Performance monitoring**





**BECLOUD**

Solutions for innovation

# Thank you



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