From interaction to insight in a beat

AI Suite

Artificial intelligence for your contact centre

Real-time
insights

Your agents'
very own co-pilot

24/7 availability

Repetitive tasks
Optimisation

Improved efficiency
and productivity

Omnichannel

Customisable

Integrate
your own CRM
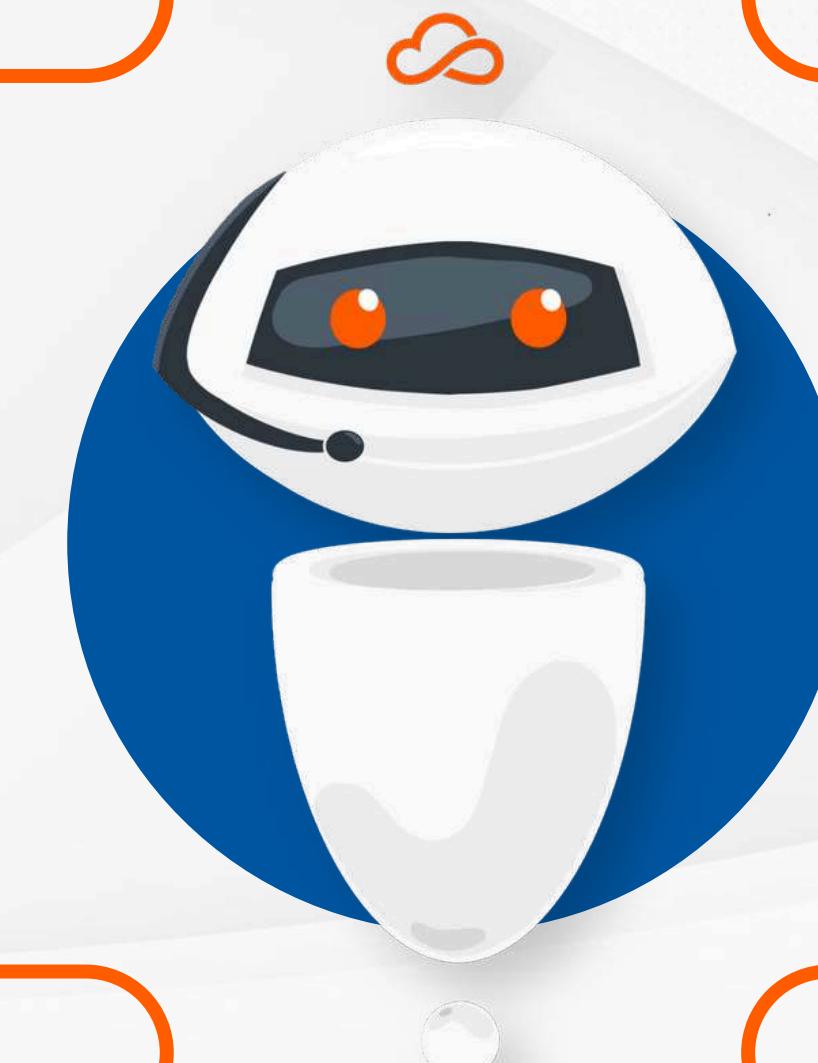
AI Transcription
From audio to text

Scattered information. Slow analysis. Decisions made with incomplete data? Meetings, calls, and customer service generate massive volumes of voice data no team can manage manually?

Time for a change.
Say hello to **AI Transcription.**

- Instantly convert audio and video into CRM-ready text.
- Turn every interaction into clear, actionable insight.
- Cut operational time dramatically.
- Simplify content analysis.
- Let your agents to focus on what *really* matters

Less complexity, more efficiency.
Every word *really* counts.

AI Transcription
Why it really matters

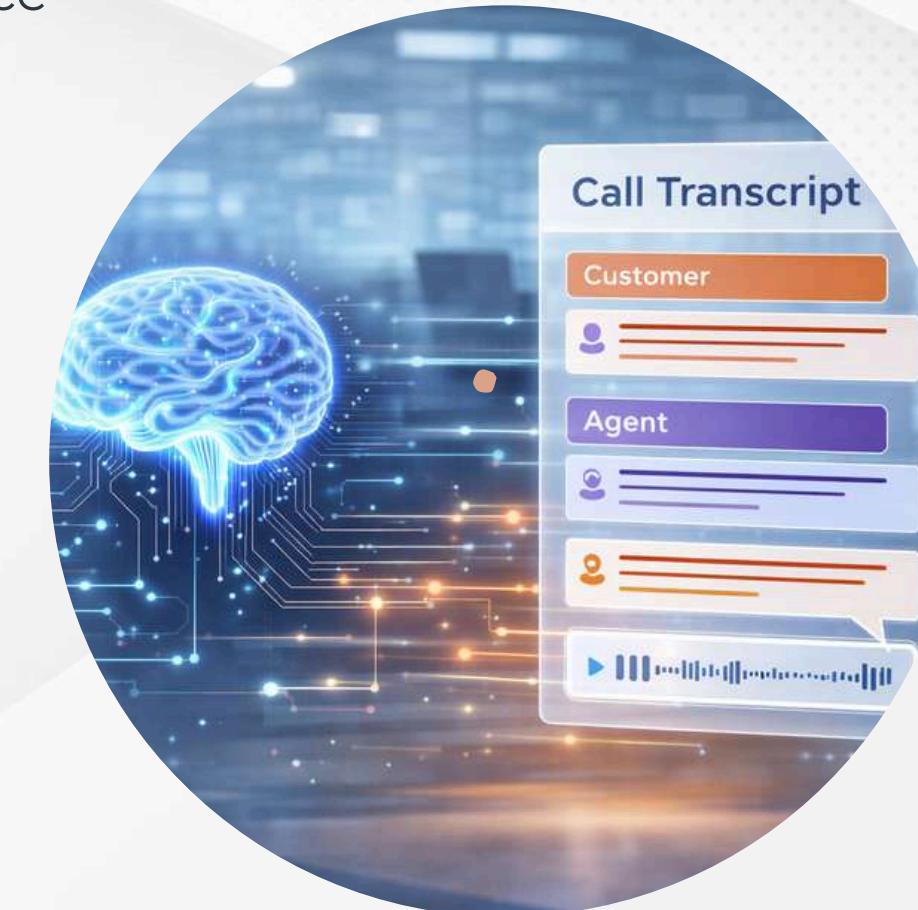AI Transcription boosts customer service efficiency by allowing you to:

Create clear, concise meeting summaries

Store recordings in a searchable format

Call Transcript

Customer

Agent

Improve customer service performances

Identify keywords

Streamline agents' work

AI Transcription
In customer service

AI Transcription transforms processes across industries by converting calls and digital interactions into actionable insights. With a cloud platform fully integrated with channels and CRM, agents handle everything from a single interface and access data instantly.

➡ Interactions & preferences analysis

➡ An optimised Omnichannel experience

➡ Empower agents and operators with actionable data

➡ Cut management time through automation

➡ Improve support through analysis

BECLOUD
Solutions for innovation

Thank you

📞 020 4571 0710

✉ marketing@becloudsolutions.com

🌐 www.becloudsolutions.com