

Summarization

Summarize your content with AI



AI Suite

Artificial intelligence for your contact centre



Real-time
insights

Your agents'
very own co-pilot

24/7 availability

Improved efficiency
and productivity

Repetitive tasks
Optimisation

Omnichannel

Customisable

Integrate
your own CRM





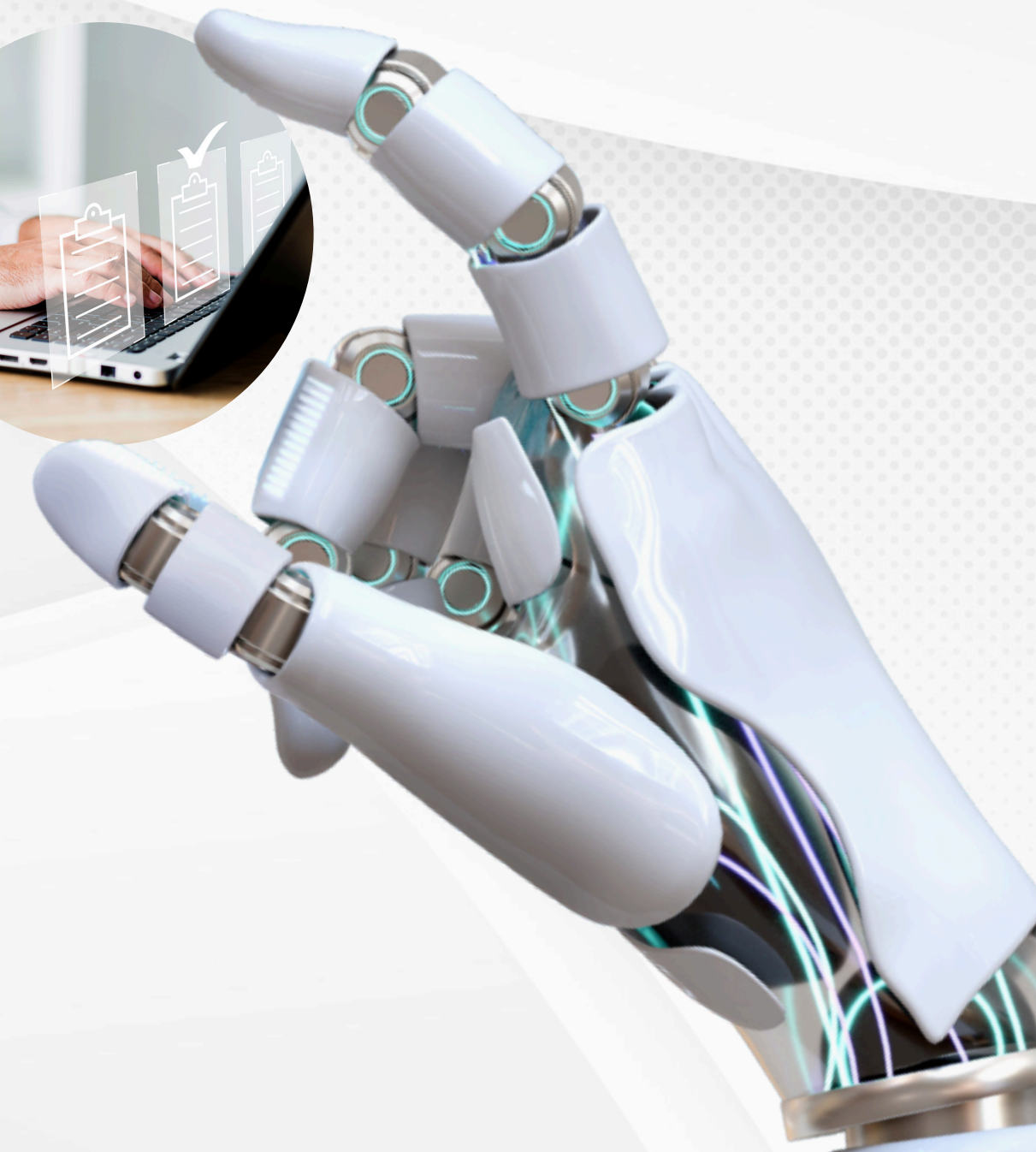
Summarization

Simple, effective interaction summary

The digital world is overflowing with information, making it harder than ever to analyze documents, emails, and reports.

AI **summarization** cuts through the noise, converting dense content into concise, meaningful summaries.

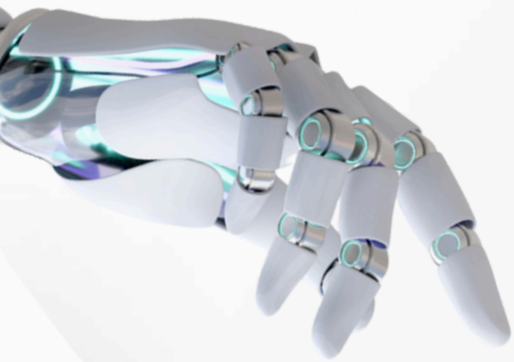
It understands context, extracts what matters, and helps professionals make faster decisions - improving productivity and efficiency across even the most technical materials.





Summarization

What's really all about?



AI-driven summarization provides concrete and efficient support, with applications spanning a wide variety of sectors and use cases.



Comprehension improvement



Consistency and standardization



Operational efficiency and time savings



Internal processes optimisation





Summarization

In Customer Service

Operational data, internal communications, and management information can be overwhelming. AI-powered summarization turns this complexity into clarity—condensing content from multiple channels into quick, easy-to-digest summaries that save time and boost efficiency.



Communication
optimisation

Support for
specialized activities

Reporting and
operational monitoring

Operational
information summary

More effective
reminders and follow-ups



BECLOUD

Solutions for innovation

Thank you



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