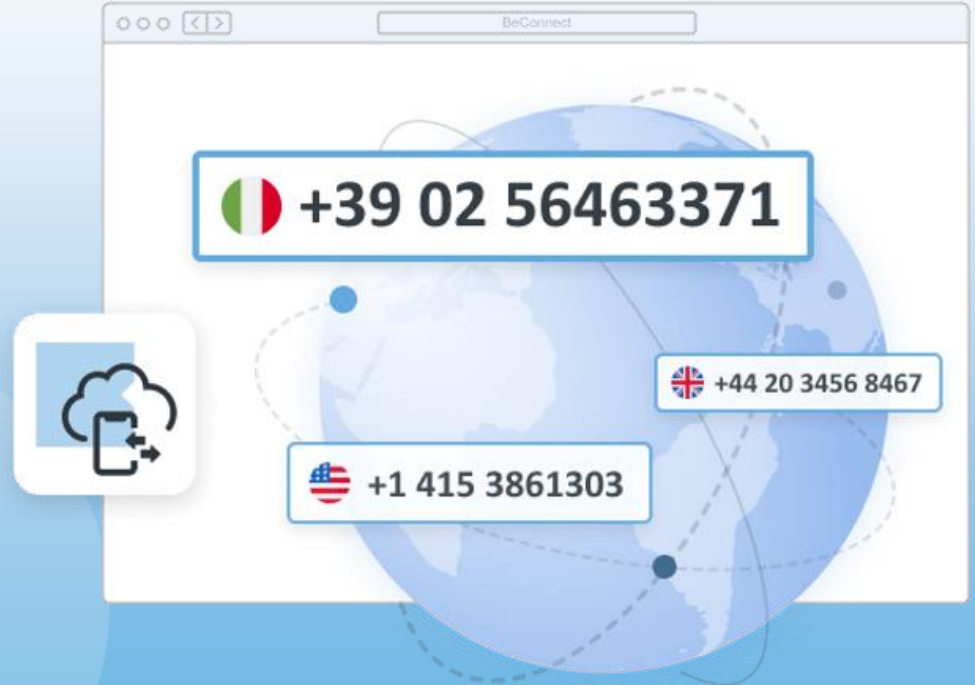


Global Phone Number & SIP Trunk Service

Local, National, Non-Geographic & Toll Free
Numbers

(109+ countries in the world)



BeCloud Solutions is an international company with **over 20 years of experience** in the development services and solutions for your **Customer Experience** and **Cloud Contact Center**. With the purpose of reducing and/or remove the barriers to adoption, we have developed an offer that places us as the only vendor for the implementations of **Omnichannel Contact Center** services, responding quickly and effectively to the needs of its customers and partner.



HEADQUARTERS

UK – Bournemouth



ITALY OFFICE

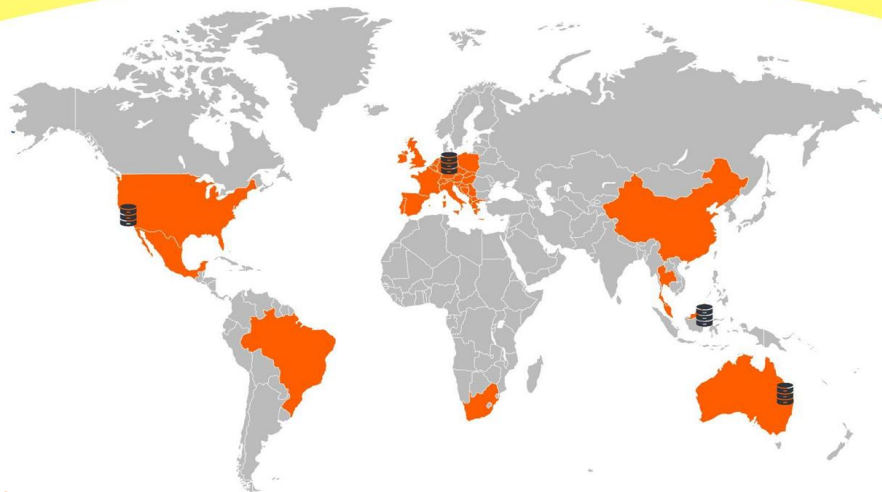
Seregno (Milan)



CUSTOMERS: 33 Countries, 5 Continents, 14 languages and 23 different time zones



4 AWS PLATFORM: Frankfurt, Sydney, San Francisco, Singapore



100% Cloud

1

Single Vendor

10+

CRM Integrations



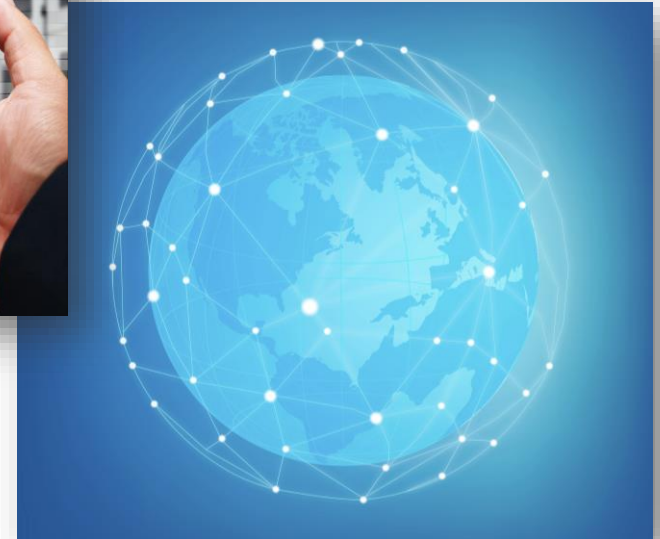
AI & Automation



A **global telephony and connectivity service** already integrated with BeInContact, providing national and international phone numbers, as well as competitive telephone traffic rates. Thanks to partnerships with the most important **national and international carriers** we are able to issue, in a very short time, both black geographic and toll free numbers (800), with the choice of area codes in over 109 countries all around the world. Our service includes the management of number porting procedures, should customers wish to keep their current numbers.

SERVICE FEATURES

- Hosted PBX, VoIP & SMS Solution
- Voice Traffic At Competitive Rates
- SIP Trunks
- Number Porting & New Number Management + Number Masking
- Global Geographical Numbers & Toll Free Numbers (109+ Countries)
- Worldwide connectivity (70,000 km of lit fiber)
- Optical fiber network infrastructures
- VPN channel based MPLS
- Leased Line (extended LAN)

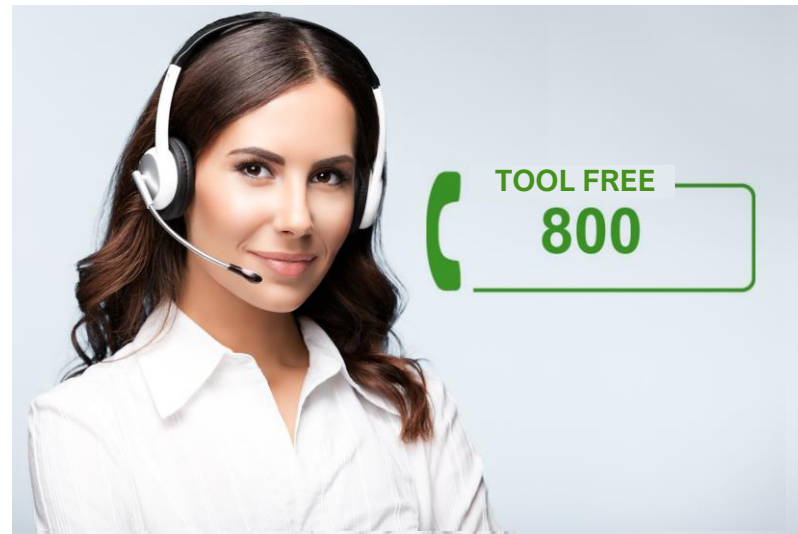


We can provide national and international **toll free numbers**. There are no costs for time slots but only a rate if the call comes from a landline or mobile number.

The following are the services we can offer disposition:

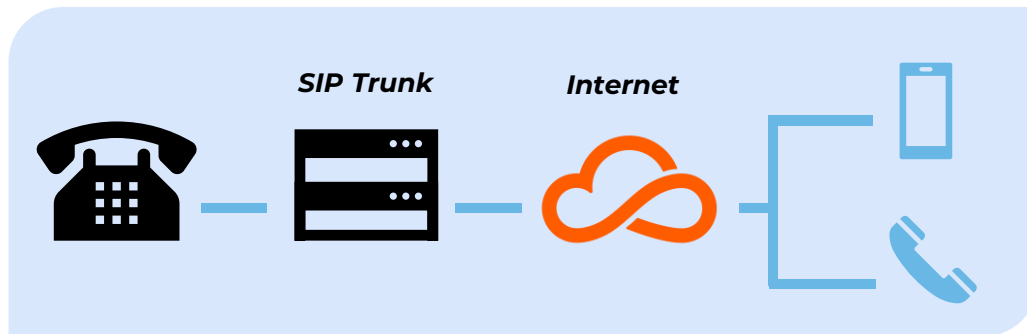
- National toll free numbers (800)
- International unique toll free numbers
- Single international toll free number

For customers who intend to **keep their current toll free number but use BeCloud services**, we can provide black numbers to be certified and configure “behind” the existing toll free numbers.



SIP Trunk

Through SIP Trunking configurations, it is possible to interface with carriers, VoIP Gateway and Session Border Controllers.



Custom infrastructure

Thanks to our integration, incoming switchboard calls are forwarded via IP (no traffic cost applied) directly to our solution.

They will, then, be managed by our [IVR](#) and [ACD systems](#).

AWS

All our SIP servers are implemented through our Amazon Web Service Data Centres in Frankfurt, San Francisco and Sydney.

A Server in Singapore will soon be available.



BeConnect is not limited to phone services, but **specific Data Center connectivity** to all using BeInContact services, seats as well. We offer **VPN** Corporate Network services as well as **MPLS** to allow business connections while reducing timings and costs.

VPN

The **Virtual Private Network** is a telecommunication network.

Using particular devices/VPNs, provided an internet connection, they connect Cloud Contact Center with our services.

You'll reach our Cloud Contact Center services in privacy mode.

MPLS

The **Multiprotocol Label Switching** is a technology used to link 2 or more business locations on one dedicated line.

The architecture is a series of private lines under IP protocol. Its uses are private and unreachable from outside sources.


Thanks!



Need more informations?

Contact us Monday to Friday, 9am to 6pm CEST or mail us.

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 **EMAIL:** marketing@becloudsolutions.com

[BOOK A DEMO WITH US](#)

www.becloudsolutions.com

