# BECLOUD
## Solutions for innovation

# UK & Europe's Leading Omni - Channel Telephony & Messaging Solution

## Full Contact Centre Class Telephony

## Seamless Social Media Functionality

## Deep CRM integration

salesforce   zendesk   SAP

ORACLE   servicenow.

---

"Thanks to the partnership with BeCloud Solutions we improved the level of Customer Satisfaction and increased, at the same time, the contact rate. We believe that the sinergy and the increased teamwork carries an added value not only to our customers, but also to ourselves, improving moments of learning and continuing the Customer Service innovation."

**Roberto Sansiveri**
IT Software Manager

---

## Prysmian Group

"The solution has brought many advantages: by operating in multiple locations and markets, the Customer Centricity is uniform and reported in a single information collection point. BeCloud Solutions has proven to be a reliable and available partner in all project phases of design, delivery and above all post-live support."

**Andrea Barba**
Solution Delivery Manager - Middleware
& Contact Center Information Technology

---