



## GEOGRAPHICAL NUMBERS AND GLOBAL TERMINATION

Black & Domestic/Universal Toll free numbers

Domestic and international phone termination with Low tariff rate

(109+ countries in the world)





BeCloud Solutions revolutionary cloud technology is the industry's simplest, most powerful cloud contact center.

It's new, it's different and it will revolutionize the way that fast, easy customer service is delivered with feature-rich customer service technology that is fast to deploy and super-easy to use.





BeConnect is a global telephony and connectivity service already integrated with <u>BelnContact</u> that allows you to offer **national and international telephone numbers including** <u>telephone traffic</u> at a competitive rates.

Thank to partnership with the most important national and international carries, we are able to issue, in a very short time, telephone numbers, both black geographic and toll free numbers (800), with the choice of area codes in over 109 countries around the world. Telephone services also include the management of **number porting procedures**, should customers wish to keep their current numbers.

#### **FEATURES**

- Telephone traffic at very competitive rates
- Worldwide connectivity (70,000 km of lit fiber)
- ISO 27001 and PCI security standard compliant
- Infrastructure composed of an optical fiber network
- MPLS based on VPN channel
- Leased Line (extended LAN)
- SIP Trunks
- VoIP telephony services
- Number porting
- Global Geographical Numbers & Toll Free Numbers (109 + Countries)
- SMS





We can provide national and international **toll free numbers**. There are no costs for time slots but only a rate if the call comes from a landline or mobile number.

The following are the services we can offer disposition:

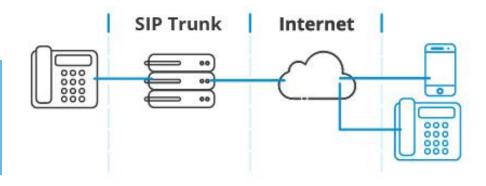
- National toll free numbers (800)
- International unique toll free numbers
- Single international toll free number

For customers who intend to keep the current toll free number but use the Belncontact services, we can provide black numbers to be certified and configure "behind" the existing toll free numbers.





The **SIP Trunk** to make an unlimited number of calls simultaneously and to connect national and international telephone numbers.



All components of our platform that manage voice communications (SIP / RTP servers) are fully redundant and communicate via Sip Trunk configurations.

For telephone management, the **BeinContact** solution supports the SIP protocol (RFC Standard 3261) so it is possible to interface via SIP Trunk configuration to carriers, VoIP gateways, session border controllers, IP switchboards and other SIP devices that support the same standard protocol.



We provide network connectivity services, which allow companies to connect multiple offices to each other, allowing the exchange of data, reducing time and cost. Companies can choose between 2 possible solutions:

### MPLS

We connect two or more offices via a dedicated line. this architecture involves the construction of private networks that use IP protocol but whose individual addresses are not visible from the outside.

The offices connected to an MPLS network are not connected to the internet but arrive there through dedicated connections with the customers' offices.

#### VPN

By choosing a telecommunications network, that uses an internet connection, we offer the possibility for operators to connect to our services in a secure way.

The connection takes place through a virtual tunnel that communicates between the corporate offices and our Data Center in encrypted mode.

# **Thanks!**

Do you need more informations?

Contact us from Monday - Friday from 9 am to 6 pm

or send us an email, we will reply as soon as possible.

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