

WhatsApp Business

Connect to your customer's favorite channel

76%

of WhatsApp users
they want to be able
to communicate with
companies through
messaging.

68%

of WhatsApp users
think that's the way
simpler for
connect with
companies



BeInContact and WhatsApp for excellent customer service



Improve the
CX



Interact with customers
wherever they are



Cut the time
management



Platform
unified

Cloud Contact Center

Allow your agents
to access information
That they need
in one interface.

Account

Use your own numbers
fixed or mobile to activate
a business account.

Customer support

Offer 24/7 support,
7 days out of 7 to assist them
during all phases
purchase.

Integration

Integrates WhatsApp
directly in the Agent
BeInContact desktop.

Messaging Automatic

Create automatic messages,
to answer more
quickly to messages.

Messaging Inbound

Connect with the whole world,
1 billion and 500 thousand
users use WhatsApp.